



THE SECRETS OF EGYPT & THE NILE  
2022 - 2023



Egypt has captured the world's imagination and continues to make an extraordinary impression on those who visit; and beginning in September 2021, we are delighted to take you there. While traveling along Egypt's Nile River, you'll be treated to a connoisseur's discovery of this ancient civilisation as only AmaWaterways can provide—with an unparalleled river cruise and land adventure that includes exquisite cuisine, beautiful accommodations, authentic excursions and extraordinary service.

Your journey along the world's longest river on board our spectacular, newly designed AmaDahlia will take you to some of Egypt's most iconic sites. Discover ancient splendours such as the Great Hypostyle Hall of Karnak, the beguiling Temple of Luxor and the mystifying Valley of the Kings and Queens, along with exclusive access to the Tomb of Queen Nefertari. While in Cairo, you'll stay at the 5-star Four Seasons at The First Residence, an oasis in the middle of the city, where each day, you'll experience some of the world's most astonishing antiquities. Come face to face with King Tutankhamun's priceless discoveries at the Egyptian Museum, as well as the Great Sphinx and the three Pyramids of Giza, the last surviving of the Seven Wonders of the Ancient World; and gain private access to Cairo's Abdeen Presidential Palace.

This mesmerising destination has entranced archaeologists and historians for generations and inspired its own field of study—Egyptology. Now it's time for you to be entranced. We look forward to sharing Egypt with you.

Sincerely,

Rudi Schreiner  
Co-Founder &  
President

Kristin Karst  
Co-Founder &  
Executive Vice President

Gary Murphy  
Co-Owner &  
Senior Vice President, Sales

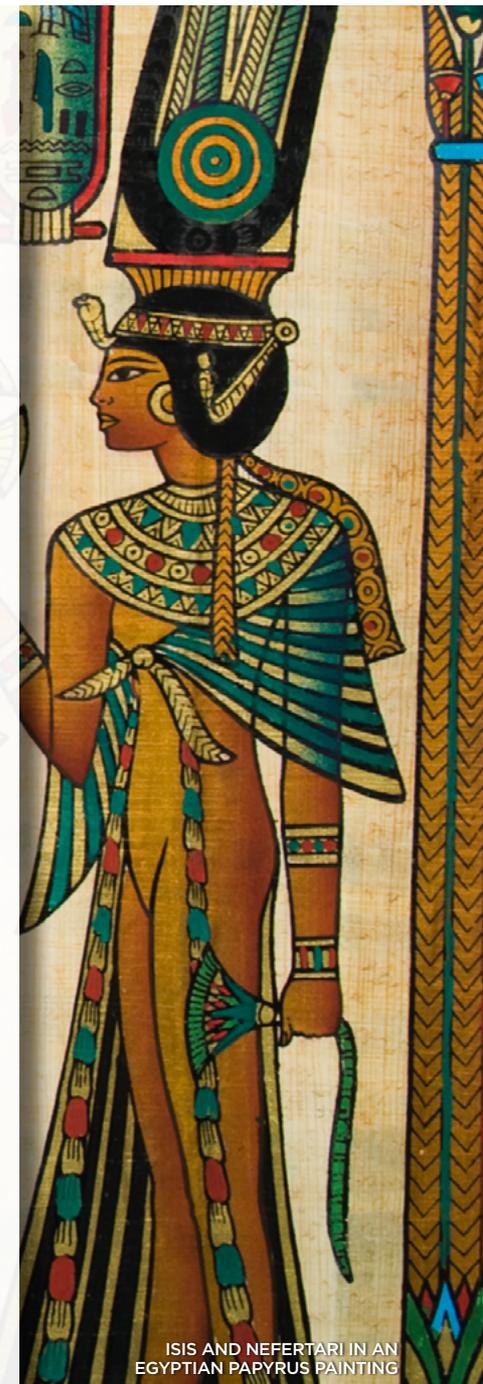


Front cover: Sunset Felucca Ride, Nile River, Aswan, Egypt



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ISIS AND NEFERTARI IN AN  
EGYPTIAN PAPYRUS PAINTING



Front cover, Karnak Temple, Luxor, Egypt

NUBIAN VILLAGE, ASWAN, EGYPT

# OUR STORY

AmaWaterways was founded in 2002 by three families, but our river cruise story began well before that. Co-Founder and President Rudi Schreiner was born in Vienna, at the heart of the Danube River. In 1975, as part of a journalism assignment, he designed his first ship, a raft he took along the Amazon River. Soon thereafter, he started working in travel, creating unique tour experiences in Europe.

*“There are certain experiences in life that end up drawing you down a path you had never envisioned yourself taking. My Amazon River trip made me want to help more people discover the joy of travelling through a country by river – and creating AmaWaterways with Kristin and Jimmy made this dream a reality.” – Rudi Schreiner*

When the Rhine-Main-Danube Canal was built in 1992, Rudi became a driving force in the river cruising industry. He later teamed up with Co-Founders Kristin Karst and Jimmy Murphy to start AmaWaterways. Born in Germany, Kristin brings extensive experience in travel, river cruising and customer service in her role as Executive Vice President. Rudi and Kristin partnered with Jimmy Murphy, a brilliant travel entrepreneur who built Brendan Vacations. His son, Gary, now carries on his father’s legacy in his role as Senior Vice President of Sales.

*“Travel has been my life’s passion and my greatest source of inspiration and creativity. I am very proud of AmaWaterways’ success – it has taken grit, optimism and the insight to surround ourselves with really talented people who treat every new challenge as an opportunity to think differently and create something new that helps us stand out from the crowd.” – Kristin Karst*

From the beginning, our goal was to create a river cruise company that we, ourselves, would enjoy. To us, that meant the highest-quality, locally sourced food and fine wine; innovative and elegantly appointed ships with staterooms offering maximum views to enjoy the ever-changing countryside; and a crew who goes above and beyond, treating every guest like they are part of OUR family.



From left: Gary, Kristin, Jimmy and Rudi

*“We are proud to represent a product and river cruise experience that is enjoyed by travellers of all ages. We are truly inclusive, not only in our product delivery and everything we include in our price, but also inclusive of all ages, ethnic backgrounds and family compositions.” – Gary Murphy*



Rudi Schreiner and Kristin Karst, Africa



Gary Murphy, Tan Chau, Vietnam

# The World's Longest River



NILE RIVER, CAIRO, EGYPT

# THE NILE RIVER

The Nile is often associated with Egypt, but in fact, it flows north for over 4,000 miles through 11 countries—Tanzania, Uganda, the Democratic Republic of the Congo, Rwanda, Burundi, Ethiopia, Kenya, Eritrea, South Sudan, Sudan and Egypt—before emptying into the Mediterranean Sea. Fascinatingly, most rivers flow north to south, but the Nile flows south to north and historically has flooded during the months of August and September.

Egypt has been dependent on the predictability of the Nile's cycle since ancient times; and as a result, the river has been the heart of Egyptian civilisation since this time. Without its water, rich soil, papyrus reeds, fish and fowl life, Egyptian culture wouldn't have existed. Since rainfall is almost non-existent in Egypt, the floods provided the only source to sustain crops. It was from these natural resources, that one of the greatest civilisations emerged, with a complex belief system, mystifying rituals, brilliant artistry, ingenious feats of engineering and awe-inspiring archeological treasures that changed the course of history.

## THE ASWAN HIGH DAM

While ancient Egyptians relied on the Nile flooding, it no longer floods each year because in 1970 the Aswan High Dam was completed. This huge dam helps to regulate the flow of the river, to generate electricity, irrigate farms and provide homes with drinking water. And since many of Egypt's historical sites were built along the banks of the Nile River, some had to be moved, including Nubian villages and Abu Simbel, one of the most recognisable ancient sites in Egypt. For 3,000 years, it sat on the Nile's West Bank. However, in a remarkable feat of engineering, the temple complex was dismantled and rebuilt on a higher hill to make way for the Aswan High Dam. Abu Simbel's home is located on Lake Nasser, one of the largest man-made reservoirs in the entire world which exists because of the Aswan High Dam.

## EGYPT: THE GIFT OF THE NILE

Egypt is considered to be one of the cradles of civilisation; and the Nile River has clearly played a crucial role in its creation. This is why the Greek historian Herodotus called Egypt the "Gift of the Nile," since without its water, the Egyptian empire would not have emerged.



## NUBIA

*Experience Nubia, its wonderful culture and welcoming people—a highlight of your Egyptian adventure.*

### INTERTWINED HISTORIES

Nubia reflects a great heritage with a history dating from 2000 B.C. to modern day. Nubia, one of Egypt's hidden treasures, is culturally linked to ancient Egypt, where bouts of peace and war were a constant. In ancient tomb paintings, the Nubians were often depicted as traders who were sophisticated and served as major merchants for gold, ivory and ebony. In fact, their region was the main source of gold for the Egyptians, and may be why the name "Nubia" was derived from the Egyptian word for gold, "nub." Ancient Nubians were also known for their archery skills, and the Egyptians called their land "Ta-Seti," meaning "Land of the Bow."

Sadly, while Nubia had a prosperous history, time hasn't always been kind to them, especially when the Aswan High Dam was created. This ancient land today lies mostly under the waters of Lake Nasser created by the dam; and as such, lower Nubia could be considered modern Egypt's very own lost Atlantis. Nubian villages today are located near Aswan and differ from other Egyptian villages as they are easily distinguished by their houses awash in a rainbow of bright and lively colours. While the Nubians who live here are considered to be citizens of Egypt, these extremely warm and welcoming people still retain their own culture with their own unique language, as well as poetry, novels, storytelling and music.



*Navigate the Nile in style*



SUN DECK & POOL

# A FLOATING SANCTUARY

When it's time to embark on the newly designed 72-passenger AmaDahlia for your Nile River cruise, you'll be warmly welcomed aboard by an attentive crew who will ensure your journey provides you with memories that will last a lifetime. While each day brings a new and exciting adventure, you can always count on your floating hotel to provide you with all the amenities and conveniences you need to make your time in Egypt as comfortable as possible.

## SPACIOUS ACCOMMODATIONS

Elegantly appointed staterooms and suites, four of which are Panorama Suites at the front of the ship, range from 194 sq. ft to 430 sq. ft., and feature beautiful amenities for all your needs. Marble bathrooms offer a multi-jet shower and soothing bath and body products – and for those staying in suites, there is both a bathtub and shower. 16 suites have AmaWaterways' signature twin balconies, featuring both a French and outside balcony, so you can marvel at the contrasting scenery as you sail past villages surrounded by luxuriant date palm groves, romantic desert hills, lush oases and ancient colonnaded temples.

A stylishly adorned main lounge with full-service bar and dance floor provides the perfect place to gather with fellow adventurers and companions. During the day, listen to insightful lectures, and at night, enjoy authentic local entertainment, including an Egyptian belly dance show, a Galabeya party and a Darawish show. The Sun Deck is the ideal setting to take in the views while indulging in a refreshing Egyptian beverage, *karkade*, ice-cold hibiscus tea or a glass of wine, while the pool invites you to take a dip. For those who wish to stay fit, you can work out in the well-equipped fitness room. Afterwards, soothe your muscles with a rejuvenating massage or treat yourself to hair and nail services at the salon.



CHEF'S AL FRESCO RESTAURANT



SUITE CATEGORY SA/SB



MAIN LOUNGE

# *A Palate-pleasing Journey*



PREPARING DELICIOUS CUISINE ONBOARD

# A FEAST FOR THE SENSES

Part of what makes travel so exhilarating is discovering the destination and its culture through its cuisine; and, while travelling through Egypt, you'll be treated to a feast for the senses on a palate-pleasing journey. Immersed in history and tradition, Egyptian cuisine is quite varied and shares similarities with its Mediterranean counterparts – but with a unique twist. Hummus, baba ghanoush, falafel, rice-stuffed grape leaves, exquisite cheese and baklava are staples of Egyptian cuisine, along with delicious meals prepared with fresh fish, meat, vegetables, legumes, and of course, exotic spices.

## THE PERFECT BLEND

Beautiful and often historic settings, combined with deliciously locally sourced cuisine, including regional specialties and Western favourites, will be part of your Egypt culinary journey. While visiting Cairo, you'll be treated to some very special dining experiences. After a day exploring the Great Pyramids, unwind and indulge in a lovely lunch at the Mena House, complete with views of the pyramids. Dine at one of Egypt's oldest restaurants, Naguib Mahfouz, made famous by its namesake—one of Egypt's famous authors and Nobel Prize winners. And feel like royalty at the luxurious Abdeen Palace with a private lunch.

While sailing, the ever-changing views of the Nile River provide the perfect backdrop as you prepare for daily adventures and recharge with bountiful breakfast and lunch buffets and during the evening, a multi-course menu in the Main Restaurant, or enjoy the beautiful backdrop of the Nile at night while enjoying fabulous courses in the Chef's Al Fresco Restaurant. Throughout your river cruise, enjoy unlimited complimentary wine, beer and soft drinks with lunch and dinner on board.



EGYPTIAN-STYLE LAMB CHOPS



## TANTALISE YOUR TASTE BUDS

*Get excited for your Egyptian adventure by trying this simple, yet delicious dip dating back to ancient Egypt in the 13th century.*

### THE ORIGINS OF “HUMMUS BI TAHINI”

The Turks, Greeks, Israelis and Egyptians—among others—all have a rich hummus history, but who really can claim *hummus bi tahini* prepared from chickpeas and tahini paste, among other ingredient, as their own? While no one really knows for sure, based on the medieval cookbook, “*Kitab Wasf al-Atima al-Mutada*,” Arabic for “*The Description of Familiar Food*,” it likely originated from ancient Egypt. Regardless of where it originated, this tasty dip is enjoyed by all cultures.

#### INGREDIENTS

- 1 (450g) can of chickpeas (or garbanzo beans)
- 1/4 cup liquid from the can of chickpeas
- 3 to 5 tablespoons lemon juice (depending on taste)
- 1 1/2 tablespoons tahini (sesame paste)
- 2 cloves garlic (peeled and crushed)
- 1/2 teaspoon salt (depending on taste)
- Pinch of cumin and cayenne pepper

**Directions:** Drain the chickpeas and set aside the liquid. Combine the chickpeas, lemon juice, tahini, garlic and salt in a blender. Add 1/4 cup of the liquid from the chickpeas. Blend on low until thoroughly mixed and smooth. Place in a serving bowl and create a shallow well in the centre of the hummus and then add a small amount of olive oil in the well. Serve with fresh, warm pita bread, or cover and refrigerate.





STATUE OF RAMESES II, LUXOR TEMPLE, EGYPT

## LUXOR—“THE WORLD’S GREATEST OPEN-AIR MUSEUM”

The perfect gateway for your Nile River cruise is the UNESCO-designated city of Luxor—one of the most unique settings in the world, combining the past and present. Formerly known as Thebes, the capital city of the New Kingdom of Upper Egypt, and once considered the most powerful and exquisite city of the ancient world, Luxor has often been called “the world’s greatest open-air museum”. It has been stated that Luxor contains about a third of the most valuable monuments and antiquities in the entire world constructed from the onset of the Middle Kingdom (2050 B.C.) up until Roman and Byzantine times, and is located on both the Left and Right banks of Nile, which you’ll get to explore.

### THE LEFT BANK: THE TEMPLES OF KARNAK AND LUXOR

Two of Egypt’s most astonishing temples—Karnak and Luxor—lie on the Left Bank and are joined by the one-and-half-mile Avenue of Sphinxes (comprised of 700 sandstone sphinxes). The Temple of Luxor, constructed over the course of 1,300 years by Amenhotep III, Rameses II, Tutankhamun and other pharaohs, is one of the world’s best-preserved ancient sites and was dedicated to Amon, king of the gods, his wife Mut, and Khonsu, their child. The Temple of Karnak, the largest religious complex in Egypt and one of the largest in the world, second to Cambodia’s Angkor Wat Temple complex, covers about 200 acres and includes a vast network of columns, hieroglyphics, obelisks, sphinxes and colossi.

### THE RIGHT BANK: THE TOMBS OF THE NOBLES

On Luxor’s Right Bank is one of the most important archaeological sites in the world, often referred to as the “Tombs of the Nobles.” The most famous is the Valley of the Kings containing more than 60 tombs, including the enigmatic King Tutankhamun, whose mummified remains are still here on display. South of the Valley of the Kings and closer to the Nile lies the Valley of the Queens – home to the mummified remains of more than 30 queens and princesses, including Nefertari’s Tomb. Another amazing tomb dedicated to one of Egypt’s most successful pharaohs and the country’s first female ruler is the mortuary temple of Queen Hatshepsut, “Holy of Holies,” located beneath the cliffs at Deir el Bahari. It is one of the most incomparable monuments of ancient Egypt with an unusual structure even in its day because it was designed to seamlessly blend into its natural surroundings.

# THE MYSTERIES OF ANCIENT EGYPT

Travel along the Nile River from Luxor to Aswan and discover a dazzling array of ancient monuments, tombs and temples. Experience some of Egypt's greatest cult temples devoted to a particular god or goddess, including the Temple of Horus, the falcon god, and the Temple of Isis, mother of Horus and wife of Osiris; along with some of the most intriguing mortuary temples dedicated to the pharaohs after their death, such as the Mortuary Temple of Hatshepsut.



## TEMPLE OF HATHOR

Hathor was a major goddess in ancient Egypt who personified the principles of joy, feminine love and other earthly pleasures. This temple is considered the best-preserved temple in Egypt and is visually stunning with its grand entrance, detailed carvings, hieroglyphics and decorated ceiling.



## TEMPLE OF EDFU

Sacred to the falcon god Horus, known as the protector of the pharaohs, this temple is Egypt's second largest and one of the best preserved. Construction began in 237 B.C. and was completed in 57 B.C. by Cleopatra's father.



## NEFERTARI'S TOMB

Nefertari, which means "the most beautiful of them all", was the beloved royal wife of Rameses II, who built this tomb for her. Known as QV66, this tomb is considered one of the largest and most beautiful. You'll enjoy exclusive access inside to see its gorgeous and well-preserved wall paintings up close.



## TEMPLES OF PHILAE

The UNESCO-designated Philae Temple complex has one of the most stunningly restored and preserved hieroglyphics in Egypt. It's an exquisite island shrine to the goddess Isis and mother of Horus.



## TEMPLE OF KOM OMBO

The Temple of Kom Ombo is an unusual double temple. Due to the conflict between Sobek, the crocodile god, and Horus, the falcon-headed god, the ancient Egyptians separated their temple spaces so there are two of everything.



## ASWAN NUBIAN VILLAGE

Nubians are descendants of one of the oldest ancient Egypt civilisations from sub-Saharan Africa as early as 5000 B.C. Indigenous to southern Egypt and northern Sudan, they preserve their heritage through stories of their ancestral lands.



FLUTE VENDOR, KHAN EL-KHALILI MARKET, CAIRO

## “THE CITY OF A THOUSAND MINARETS”

There are many cities that blend the Old World and the new, and then there is Cairo, Egypt’s capital, located on the banks of the Nile River. It is a city where towering skyscrapers overlook 1,000-year-old monuments, and where getting around could mean hopping on the world-class metro system or catching a relaxing ride down the Nile on a felucca. Cairo also holds the special distinction of being home to the last of the Seven Wonders of the Ancient World still standing, the Great Pyramids, completed around 2540 B.C. While Cairo provides the gateway to the Great Pyramids, which have historically loomed large as emblems of ancient Egypt, Cairo is a colourful city with even more to discover beyond the timeless pyramids.

### OLD CAIRO

Tucked away amid the modern urban area of the city lies Old Cairo, which is full of sites dating from Egypt’s Christian past and the dawn of Islam’s presence in Egypt. As one of the world’s oldest Islamic cities, Cairo is home to stunning Islamic architecture, which has earned it the nickname “The City of a Thousand Minarets”. Old Cairo is also home to Coptic Cairo—a stronghold of Egypt’s Christian past until the Islamic era—and encompasses the city’s oldest structure, a Babylonian fortress, as well as a concentration of Christian churches and other sites that date from the centuries between the decline of the pharaonic religion and the arrival of Islam when Egypt had a Christian majority.

### THE HEARTBEAT OF THE CITY

Located in this historic centre is Khan El-Khalili, an important district for cultural and economic activities, along with one of the world’s great shopping experiences. While strolling through this 14th-century market, you may find your eyes becoming lost between the unique mix of merchandise—from sparkling silverware to gold artefacts to exotic spices. It’s also home to many old cafés, including one of Nobel Prize winner Naguib Mahfouz’s favourite cafés, aptly named Naguib Mahfouz Restaurant. While dining at this café, be treated to a number of Egyptian delicacies, as well as a host of traditional hot drinks and juices as you enjoy a nostalgic trip back in time to Cairo’s golden past.

# CAIRO—A UNIQUE AND VARIED HISTORY

Every corner of Cairo has its own unique history and story to tell, with a clear contrast between the various historical stages that extend from ancient Egypt to the Roman Empire, and the Islamic era until the modern history of Egypt—all of which blend in harmony.



## EGYPTIAN MUSEUM

The exquisite Egyptian Museum is home to some of the greatest masterpieces ever crafted. Its unique collection of pharaonic art includes the priceless treasures of Tutankhamun, such as his death-mask, beautifully made of solid gold discovered by Howard Carter in the Valley of the Kings in 1922.



## CITADEL OF SALAH ED-DIN & ALABASTER MOSQUE

The UNESCO-designated Citadel of Saladin is home to the Mosque of Muhammad—also known as the Alabaster Mosque—which was built to rival Istanbul's Hagia Sofia with an ornate interior and splendid array of lamps suspended from the intricately decorated ceiling.



## GREAT PYRAMIDS OF GIZA

The three Pyramids of Giza are among the most famous structures on Earth. The Great Pyramid of Giza, also called the Pyramid of Khufu in honour of the pharaoh entombed within, is the oldest of the Seven Wonders of the Ancient World, and the only one still intact today.



## THE SPHINX

At the eastern end of the pyramids sits another famous monument, the Great Sphinx. In Ancient Egypt, the head was often a Pharaoh or a god, and Egyptologists believe the head of the sphinx is modeled after Khufu's son, Khafre, who was entombed in the second pyramid.



## DJOSER STEP PYRAMID

The Djoser Step Pyramid at Saqqara, the necropolis of ancient Memphis, predates the Pyramids of Giza. It is believed to be the first pyramid ever designed and by comparison to other Egyptian pyramids of a similar age, this was elaborately decorated with stone, as well as with more traditional materials.



## ABDEEN PRESIDENTIAL PALACE

Considered one of the world's most luxurious palaces, the Abdeen Palace consists of multiple museums, including the Presidential Gifts Museum. An incredible volume of paintings adorn the walls in almost every room, along with a collection of clocks, many of which are decorated with pure gold.

# *Classical Grandeur in the Heart of Cairo*



FOUR SEASONS CAIRO AT THE FIRST RESIDENCE SHIMMERS ON THE NILE RIVER

# FOUR SEASONS CAIRO AT THE FIRST RESIDENCE

Flanked by botanical gardens and the Western Bank of the Nile in Giza's prestigious First Place complex, this elegant hotel puts you in the centre of it all. Catch a glimpse of the river from your room as you head out to explore the ancient wonders, or visit the spa, indulging in an aromatic massage once reserved for Egyptian royalty. Service is smoothly efficient, attentive to the smallest detail and seemingly never more than a whisper away, waiting to meet your needs.

## ULTIMATE LUXURY

This five-star Four Seasons Hotel embraces the new and modern world, while honouring the intrigue and mystery of the past. Luxurious accommodations for AmaWaterways' guests are Superior Rooms with partial Nile River views. Marble bathrooms have a deep soaking tub, separate glass-enclosed shower and wonderfully plush Four Seasons terry bathrobes. A delightful open-air pool, along with a well-equipped 24-hour fitness centre provides you with the perfect place to recharge; while the Spa and Wellness Centre, the largest of its kind in the city, offers a place to indulge and relax with a menu of decadent treatments.

## TANTALISING FLAVOURS

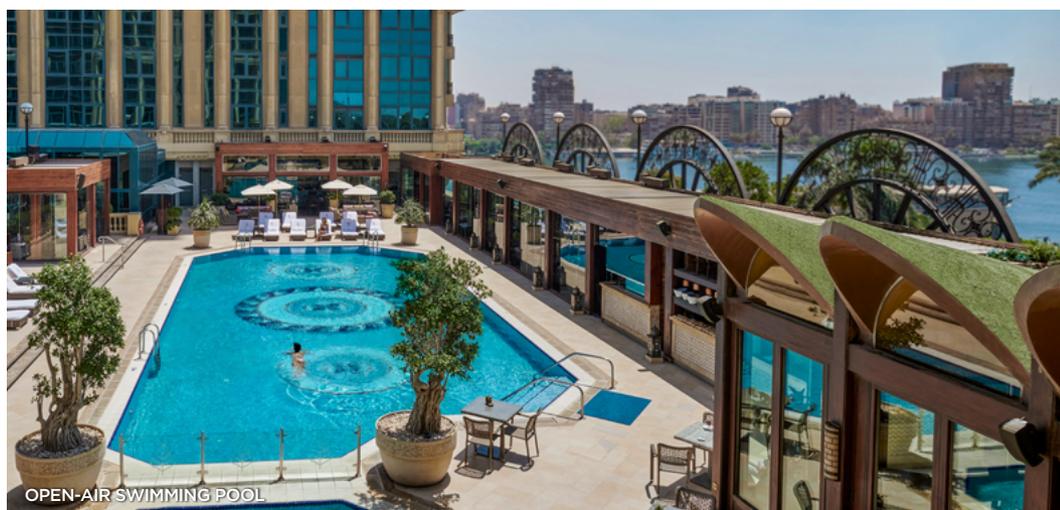
Seasons, an elegant restaurant overlooking the Nile River, serves delectable fare, including an Italian-inspired chef's menu. Lai provides authentic Thai cuisine; the poolside restaurant, Aura, offers modern Shami cuisine; and La Gourmandise Brasserie features contemporary French cuisine. For the ultimate experiential highlight, enjoy afternoon tea underneath the astonishing Great Ocular in the Tea Room, where the talented pastry team serves up an unexpected regional twist on a traditional afternoon tea.



SUPERIOR PARTIAL NILE-VIEW ROOM



AURA SERVING MODERN SHAMI CUISINE



OPEN-AIR SWIMMING POOL



BLUE BAR



HIEROGLYPHS INSIDE A TOMB, VALLEY OF THE KINGS, LUXOR, EGYPT

# SECRETS OF EGYPT & THE NILE

11 Nights | 3 nights Cairo, Egypt, 7-night roundtrip Luxor Nile River cruise and 1 night Cairo



For over five thousand years, the Nile has been the lifeblood of Egypt, and there's no better way to experience the wealth of Egyptian history, culture and architecture than with AmaWaterways. Discover Luxor, on the site of ancient Thebes, and its iconic temple, along with the Temple of Karnak. Explore the 2,000-year-old, beautifully-preserved Temple of Horus and the Temple of Hathor, dedicated to the "Goddess of Love" in Dendara, which is Egypt's best-preserved temple. Come face-to-face with the last survivor of the Seven Wonders of the Ancient World, the Great Sphinx and the three Pyramids of Giza. This unforgettable itinerary includes exclusive experiences, such as a tour of the tomb of Queen Nefertari, a Nubian village visit with lunch, and a private farewell lunch at the Abdeen Presidential Palace. Uncover the many mysteries and secrets that have shaped Egypt's past and continue to influence the future of this remarkable land.

## DAILY PROGRAMME

DAY	DESTINATION	INCLUDED EXCURSIONS
1	Cairo	Airport arrival; transfer to hotel Hotel check-in
2	Cairo	Egyptian Museum and King Tutankhamun's treasures Alabaster Mosque Lunch at the Studio Misr Restaurant in Al-Azhar Park Khan El Khalili Bazaar Evening Welcome Reception with tapas and drinks
3	Cairo	Pyramids of Ancient Memphis
4	Cairo Luxor	Flight to Luxor Karnak Temple visit <b>☼ RIVER CRUISE EMBARKATION</b> Luxor Temple visit
5	Luxor	The Valley of the Kings and Queens and <b>exclusive access to the Tomb of Queen Nefertari</b>
6	Edfu	Temple of Horus
7	Aswan	Nubian village visit and Philae Temple Felucca ride around Elephantine Island
8	Aswan Kom Ombo	Free morning OR Abu Simbel excursion* Great Temple of Kom Ombo Traditional Galabeya Evening
9	Luxor	Scenic cruising Art of Papyrus Making
10	Qena	Temple of Hathor Cruise back to Luxor
11	Luxor Cairo	<b>⚓ RIVER CRUISE DISEMBARKATION</b> Flight to Cairo <b>Exclusive Abdeen Palace Private Tour</b> and lunch Old City of Cairo tour, Hotel check-in
12	Cairo	Hotel to airport transfer Return home

☼ EMBARK    ⚓ DISEMBARK

\* Optional excursion to Abu Simbel is an additional cost; ask at time of reservation to ensure availability.

**CAIRO (PRE-CRUISE)**

- » Arrival airport transfer
- » 3 nights at the 5-star Four Seasons Cairo at the First Residence in a Superior partial Nile-view room, including daily breakfast and complimentary Wi-Fi
- » Welcome Reception with tapas and drinks
- » Full-day Cairo tour with a visit to the Egyptian Museum, home to King Tutankhamun treasures, lunch at Studio Misr Restaurant in in Al-Azhar Park, and visits to Citadel of Salah Ed-Din and Alabaster Mosque
- » Visit the ancient sites of Memphis, including the Pyramids of Giza and the Great Sphinx plus lunch at the historic Mena House Hotel

**ONBOARD NILE RIVER CRUISE INCLUSIONS**

- » 7-night river cruise in elegantly appointed accommodations
- » Fine dining with a variety of choices, including The Chef's Al Fresco Restaurant
- » Wine, beer and soft drinks included during lunch and dinner
- » Welcome Cocktail, Welcome Dinner, Captain's Cocktail and Gala Dinner
- » Sip & Sail Cocktail Hour
- » Nightly entertainment, including a belly dance show, Galabeya party and Darawish show
- » A variety of small group guided shore excursions
- » Exclusive visits to the Tomb of Queen Nefertari and a Nubian village with lunch
- » Fitness room, sun-deck pool, hair and nail salon, and two massage rooms

**CAIRO (POST-CRUISE)**

- » 1 night at the 5-star Four Seasons Cairo at the First Residence in a Superior partial Nile-view room, including daily breakfast and complimentary Wi-Fi
- » Exclusive private tour of the Abdeen Presidential Palace with special farewell lunch at the palace
- » Visit Coptic Cairo where the Hanging Church and Ben Ezra Synagogue are located
- » Departure airport transfers

(B) Breakfast (L) Lunch (D) Dinner

**DAY 1, ARRIVE IN CAIRO, EGYPT.** Arrive in Cairo, where you'll be met by an AmaWaterways representative who will help you with your luggage and the customs and immigration process before taking you to your hotel.

**DAY 2, CAIRO.** A full day of captivating attractions await, beginning with the exquisite Egyptian Museum, with its 120,000 artefacts on display. Home to some of the greatest masterpieces ever crafted, its unique collection of Pharaonic art includes mummies and the priceless treasures of Tutankhamun. Then, visit the Mosque of Muhammad – also known as the Alabaster Mosque. Afterwards, head to Al-Azhar Park in the heart of Old Cairo for a welcome lunch at the Studio Msr Restaurant. Venture to the bustling and colorful Khan el-Khalili which will whisk you away back to ancient Egypt. (B, L)

**DAY 3, CAIRO.** Discover the monuments at the UNESCO-designated ancient capital of Memphis. You'll visit the huge statue of Ramses II, the Alabaster Sphinx and the necropolis of Sakkara – site of the famous step pyramid of King Zoser, the oldest pyramid on earth. You'll then go to the Great Sphinx and the iconic Giza complex. Today's adventure includes a lovely lunch at the famous Mena House, a historic palatial hotel, based in the shadow of the great Pyramids of Giza. (B, L)

**DAY 4, CAIRO – LUXOR.** After checking out of the hotel, take a morning flight south to Luxor. Explore the Temple of Karnak, the largest religious complex in Egypt and one of the largest in the world. Be welcomed aboard the AmaDahlia and later this afternoon, you will visit the Temple of Luxor, constructed over hundreds of years. After your visit, continue to experience Egyptian magic with a traditional folkloric-style belly dance on board the AmaDahlia. (B, L, D)

**DAY 5, LUXOR – EDFU.** Visit the tombs of ancient Egypt in the Valley of the Kings—one of the most famous archeological sites in the world. The spectacular rock-cut tombs located on the west bank of Luxor include that of the enigmatic King Tutankhamun, whose mummified remains are still here on display. Afterwards, go to Deir el-Bahri to see the Temple of Hatshepsut. Next, you'll visit the Valley of Queens, home to the mummified remains of more than 30 queens and princesses, including Nefertari's Tomb, where you'll enjoy exclusive access. Your day's adventure concludes with an up-close view of the Colossi of Memnon before going back to the ship for a Captain's Welcome Cocktail. (B, L, D)

**DAY 6, EDFU – ASWAN.** Edfu is best known for one of Egypt's most remarkably preserved temples, dedicated to Horus, the falcon-headed god. After visiting Edfu, relax on board as the ship continues onward to Aswan. (B, L, D)



NILE RIVER, ASWAN, EGYPT

## SECRETS OF EGYPT & THE NILE

**DAY 7, ASWAN.** Board a motorboat and cruise to the colourful Nubian Village of Hessa. Savour a local lunch here and explore the UNESCO-designated Philae Temple complex. Take a peaceful ride in a felucca around the beautiful Elephantine Island. Cap the day off with an optional late afternoon tea at the historic Old Cataract Hotel. Tonight, there is an optional outing to a sound and light show at Philae Temple. (B, L, D)

**DAY 8, ASWAN – ESNA.** Enjoy free time in Aswan or go on an optional excursion to Abu Simbel (must be prebooked). During the afternoon, cruise to the Great Temple of Kom Ombo, where its soaring columns dramatically rise above the Nile River. After visiting Kom Ombo, relax on board as the ship continues onward to Luxor. In the evening, join your crew outside on the Sun Deck in a celebration of local customs with the chance to don a Galabeya, traditional Egyptian attire, and toast to the rich culture and history of the Nile River Valley. (B, L, D)

**DAY 9, ESNA – LUXOR.** Spend the morning cruising back to Luxor. Discover the art of papyrus making with a museum visit and learn how the ancient Egyptians used this special plant. Tonight, there is an optional outing to the light show at Karnak Temple. (B, L, D)

**DAY 10, LUXOR – QENA – LUXOR.** Set sail to Qena to visit the best-preserved temple in Egypt, the Temple of Hathor – the Goddess of Love. Following your visit here, sail back to Luxor. (B, L, D)

**DAY 11, LUXOR – CAIRO.** Disembark the ship in Luxor and fly back to Cairo where you will be taken to the Abdeen Presidential Palace, considered one of the most luxurious palaces in the world and where you'll be treated to a very special lunch. Finally, you'll explore the old part of the city, which includes Coptic Cairo, where the Hanging Church and Ben Ezra Synagogue are located. (B, L)

**DAY 12, CAIRO.** Transfer to the airport for your flight home. (B)

## CAPTIVATING LAND PROGRAMMES

Add more fascinating destinations to your Egypt adventure with expertly planned optional land extensions.

Please see pages 20-25 for more information.



FLY CRUISE PACKAGES  
AVAILABLE ON THIS JOURNEY  
PACKAGES INCLUDE OVERSEAS TRANSFERS



### ABU SIMBEL—AN INCREDIBLE WONDER OPTIONAL EXCURSION

No trip to Egypt would be complete without visiting the more than 3,000-year-old Temples of Abu Simbel. Take an early morning flight to Lake Nasser, home to this UNESCO-designated archaeological treasure, dedicated to Rameses II, one Egypt's greatest pharaohs, along with the smaller temple dedicated to his beloved chief wife Queen Nefertari. It is truly an indescribable wonder with an equally amazing story.

**£265\*** per person (2022); **£285\*** per person (2023)

*\*We encourage you to reserve this optional excursion at time of booking to ensure availability. Prices may be higher if booked during the cruise and we cannot guarantee availability.*

All prices are per person, based on double occupancy in stateroom Category E deluxe outside stateroom with window. To upgrade to a higher category, add per person:

#### AMADAHLIA

CAT.	DECK	STATEROOM	SQ. FT	2022 ADD'L	2023 ADD'L
CB	Lotus	French Balcony	226 sq. ft.	£992	£1,153
CA	Jasmine	French Balcony	226 sq. ft.	£1,230	£1,461
SB Suite	Lotus	French/Outside Balcony	370 sq. ft.	£1,768	£1,999
SA Suite	Lily	French/Outside Balcony	370 sq. ft.	£1,922	£2,153
Master Suite	Lotus	French Balcony	400 sq. ft.	£2,076	£2,307
Grand Suite	Lily	French/Outside Balcony	430 sq. ft.	£2,538	£2,999

**Single Supplement:** 50% of twin price; Category SB, SA, Master Suite and Grand Suite 100% of twin fare. Single Supplements apply to all Land Programmes & Hotel Nights. Please ask for more details.

**Visa:** Visas are required for travel to Egypt; please consult with your Embassy for more information.

## DATES AND PRICES (GBP)

START CAIRO	11-NIGHT CRUISE & LAND PRICE PP	START CAIRO	11-NIGHT CRUISE & LAND PRICE PP
<b>2022</b>		<b>2023</b>	
Jan 7	£4,461	Jan 6	£4,730
Jan 14	£4,461	Jan 13	£4,730
Jan 21	£4,538	Jan 20	£4,807
Jan 28	£4,538	Jan 27	£4,807
Feb 4	£4,615	Feb 3	£4,884
Feb 11	£4,615	Feb 10	£4,884
Feb 18	£4,692	Feb 17	£4,884
Feb 25	£4,692	Feb 24	£4,961
Mar 4	£4,692	Mar 3	£4,961
Mar 11	£4,692	Mar 10	£4,961
Mar 18	£4,692	Mar 17	£4,961
Mar 25	£4,615	Mar 24	£4,961
Apr 8	£4,538	Mar 31	£4,884
Apr 15	£4,461	Apr 7	£4,884
Apr 22	£4,461	Apr 14	£4,884
Apr 29	£4,384	Apr 21	£4,807
May 6	£4,307	Apr 28	£4,730
May 20	£4,307	May 5	£4,653
May 27	£4,230	May 12	£4,653
Jun 3	£4,230	May 19	£4,576
Jun 10	£4,230	May 26	£4,499
Jun 17	£4,230	Jun 2	£4,422
Jun 24	£4,230	Jun 9	£4,422
Sep 2	£4,230	Jun 16	£4,422
Sep 9	£4,230	Jun 23	£4,345
Sep 16	£4,307	Sep 1	£4,345
Sep 23	£4,307	Sep 8	£4,422
Oct 7	£4,461	Sep 15	£4,499
Oct 14	£4,538	Sep 22	£4,576
Oct 21	£4,538	Sep 29	£4,576
Oct 28	£4,615	Oct 6	£4,653
Nov 4	£4,615	Oct 27	£4,884
Nov 11	£4,615	Nov 3	£4,884
Nov 18	£4,615	Nov 10	£4,884
Nov 25	£4,538	Nov 24	£4,884
Dec 2	£4,538	Dec 1	£4,884
Dec 9	£4,538	Dec 8	£4,884
Dec 16	£4,615	Dec 15	£4,884
Dec 23	£4,692	Dec 22	£4,807
Dec 30	£4,692	Dec 29	£4,807

*Colourful, Magnetic and Exhilarating*



THE SHEIKH ZAYED GRAND MOSQUE, ABU DHABI

# CAPTIVATING LAND PROGRAMMES

With AmaWaterways' carefully crafted pre- and post-optional land extensions, you can spend even more time in world-class destinations. AmaWaterways offers three exciting optional land extensions to add to your Egypt adventure.

## DUBAI AND ABU DHABI, UNITED ARAB EMIRATES

### 3-night Pre-Egypt Extension

While Dubai was a small desert town 50-plus years ago, today it is a vibrant cultural focal point in the Middle East known for luxury shopping, modern architecture and a lively nightlife. It is also home to the world's tallest building, Burj Khalifa, dominating the skyscraper-filled skyline and the ultra-famous Burj al Arab, the world's only 7-star hotel. Its closest neighbour, Abu Dhabi, is the capital of Emirates, offering a surprising mix of turquoise waters, beautiful beaches, historic sites and iconic landmarks.

**DAY 1, DUBAI, UNITED ARAB EMIRATES.** Arrive at the Dubai International Airport where an AmaWaterways representative will meet you and transfer you to the award-winning, 5-star JW Marriott Marquee.

**DAY 2, DUBAI.** Explore the Dubai Museum housed in the Al Fahidi Fort, which is the oldest existing building in the city, and a must-visit for a taste of old Dubai. Enjoy a boat trip down the massive Dubai Water Canal past many of the city's luxury hotels and landmarks before going to the Gold Souk. This is Dubai's most famous souk, offering a huge selection of jewellery made from gold, silver and diamonds as well as the Spice Souk with countless flavours, fragrant herbs and colourful spices. You will then visit Burj Khalifa, the tallest building in the world; and later this afternoon, you'll go on a desert safari in a 4x4 to experience the beauty and customs of the desert, along with henna painting, belly dancing and more, followed by a barbecue dinner. (B,D)

**DAY 3, DUBAI - ABU DHABI - DUBAI.** Drive to Abu Dhabi where you'll visit Zayed Grand Mosque, the largest mosque in the country. With more than 80 marble domes on a roof-line held aloft by 1,000 pillars and punctuated by four 107 metre-high minarets, it's a masterpiece of modern Islamic architecture and design. More than 90,000 tons of pure white marble from the Republic of Macedonia were used in its construction. Delicate floral designs inlaid with semi-precious stones, such as lapis lazuli, red agate, amethyst, abalone, jasper and mother-of-pearl, decorate a variety of marbles and contrast with the more traditional geometric ceramic details. After your visit here, you'll drive past Emirates Palace and the sprawling Presidential Palace in Ras Al Akhdar to Heritage Village, where you can shop, explore artefacts and watch artisans making pottery, blowing glass and weaving fabric on a loom. Conclude your day's adventure with a visit to Yas Marina, one of Abu Dhabi's finest marinas before returning to Dubai in the afternoon. (B)

**DAY 4, DUBAI - CAIRO, EGYPT.** Transfer to the Dubai International Airport for your flight to Egypt. (B)

#### 5-star Hotel:

JW Marriott Marquee, Dubai

#### For individual hotel/land extensions, add to Egypt itinerary price:

3 nights Dubai: from **£1,192** in double; **£1,788** in single

**Note:** Above pricing is additional, varies based on seasonality, and must be added to the Cruise & Land price. Depending on your citizenship, visas may be required for travel to Dubai; please consult with your Embassy for more information. Flights between Dubai and Cairo are not included, please enquire at time of booking.



THE GOLD SOUK, DUBAI'S MOST FAMOUS SOUK



THE FAMOUS DUBAI SKYLINE, UNITED ARAB EMIRATES

A photograph of the Treasury in Petra, Jordan, viewed through a narrow opening in a rock wall. The Treasury is a two-story classical building with a portico of six columns and a pediment. The upper story features a central niche with a statue and two side niches with statues. The lower story has a portico with six columns and a pediment. The building is carved into the rock face. A group of people is gathered in the courtyard in front of the Treasury.

*Mesmerising, Alluring and Spellbinding*

THE TREASURY IN THE ANCIENT CITY OF PETRA, JORDAN

# AMMAN AND PETRA, JORDAN

## 2 nights Amman and 2 nights Petra Pre-Egypt Extension

Follow in the footsteps of Moses, Romans, Christians, Bedouins, Muslims, Lawrence of Arabia, and countless other kings, nobles, and other historical people, exploring and marveling at the fascinating jewels of Jordan. Discover two legendary cities and experience all their wonderful treasures. Amman, the capital of Jordan; and Petra, known as the “Rose City”. Trace history in 6,500-year-old Jerash; visit Madaba, the “City of Mosaics”; and cap off your journey in Wadi Rum, the timeless “Valley of the Moon”.

**DAY 1, AMMAN, JORDAN.** An AmaWaterways’ representative will meet you at the airport and transfer you to the 5-star St. Regis Amman.

**DAY 2, AMMAN – JERASH – AMMAN.** The day starts with a city tour of Amman’s historic sites. Since Jordan was once part of the Roman Empire, it is home to a legacy of Roman architectural treasures, such as Jerash, considered one of the best examples of Roman influence outside of Italy, which you’ll get to visit. Enjoy lunch at Kan Zamaan Restaurant, offering an atmospheric setting in a historic caravanserai, before continuing to Saladin’s 12th-century Ajloun Castle. (B,L)

**DAY 3, AMMAN – MADABA – MT. NEBO – PETRA.** Madaba, “The City of Mosaics”, known for its famous mosaics, including the most celebrated of them all, the “Madaba Map”; and Mt. Nebo, one of the most revered sites in Jordan where Moses first viewed the Promised Land, are two of Jordan’s many treasures you’ll see. You’ll then travel to the ancient lost city of Petra where you’ll check in to Movenpick Resort (B,L)

**DAY 4, PETRA.** A honeycomb of hand-hewn caves, temples and tombs carved into the rose red Sharah Mountains, Petra is one of the most stunning architectural sights on earth. Lost for over a thousand years, Petra was only rediscovered in 1812. At the entrance, you’ll walk through the Siq, a nearly 3/4 mile narrow passageway carved into sheer rock walls that rise seemingly into the heavens to the “Khazneh,” (the “Treasury”). You’ll also see the 4,000 seat theatre, the Courts, Qasr Bint Pharaoun, Temple of the Winged Lion and other monuments. Cap the day off with a farewell dinner. (B,D)

**DAY 5, PETRA – WADI RUM – CAIRO, EGYPT.** Before going to the airport for your flight to Egypt, you’ll visit Wadi Rum with its red-pink sands, stunning natural arches and prehistoric rock engravings. You’ll also go to Lawrence Springs named for T.E. Lawrence—“Lawrence of Arabia”—who famously made the area his military base and home. Later in the afternoon, board your flight to Egypt for an early evening arrival. (B,L)

### 5-star Hotel:

The St. Regis Amman  
Movenpick Resort Petra

### For individual hotel/land extensions, add to Egypt itinerary price:

4 nights Jordan: from **£1,738** in double; **£2,607** in single  
(includes intra-air from Amman, Jordan to Cairo, Egypt)

**Note:** Above pricing is additional, varies based on seasonality, and must be added to the Cruise & Land price. Depending on your citizenship, Visas may be required for travel to Jordan; please consult with your Embassy for more information.



JERASH, JORDAN, HOME TO COUNTLESS ROMAN TREASURES



MADABA, “THE CITY OF MOSAICS”

# *Glorious, Spiritual and Magical*



THE OLD CITY AT THE WESTERN WALL  
AND TEMPLE MOUNT, JERUSALEM, ISRAEL

# JERUSALEM, ISRAEL

## 4 nights | 5 days Post-Egypt Extension

Experience the best of Israel from Tel Aviv, one of the world's most vibrant and colourful cities with sandy Mediterranean beaches, to Jerusalem, a city rich in history, religion and heritage. Explore Old Jaffa, an 8,000-year-old port city, showcasing Tel Aviv's urban tapestry, and Jerusalem's Old City, home to mesmerising sacred wonders, including the Church of the Holy Sepulchre, the Western Wall and the Dome of the Rock. Go to Masada, a UNESCO World Heritage Site and an iconic site in Jewish and Israeli history; and cap your last afternoon off at the Dead Sea, where you can float in its famous therapeutic waters.

**DAY 1, CAIRO, EGYPT - TEL AVIV, ISRAEL - JERUSALEM.** Fly from Egypt to Tel Aviv airport where you'll be greeted by an AmaWaterways representative and taken on a tour of Tel Aviv and Old Jaffa before going to Jerusalem to check into the 5-star Waldorf Astoria. (B,L)

**DAY 2, JERUSALEM.** You'll take a short drive to the West Bank to visit Bethlehem, King David's hometown and Jesus' birthplace. Tour Manger Square and the UNESCO-designated Church of the Nativity, built above the cave where Jesus was born; and then continue underground to the Gihon Spring, the major water source for Jerusalem for over 1,000 years and crucial to the city's survival. From here, go to the Jewish quarter and visit the Byzantine Cardo. Not far from here lies the Western Wall, which surrounds the Temple Mount, the holiest site for Jews. Follow Via Dolorosa, the path where Jesus walked to his crucifixion, arriving at the Church of the Holy Sepulchre, where Jesus was said to have been crucified. (B,L)

**DAY 3, JERUSALEM.** Embark on a colourful culinary journey to Machne Yehuda Market, also called the shuk, the largest and most beautiful market in Israel. Then, visit the Israel Museum, which houses the Dead Sea Scrolls, the oldest biblical manuscripts in the world as well as rare early medieval biblical manuscripts. (B,L)

**DAY 4, JERUSALEM.** Drive through the Judean Desert to Masada, where you will take a cable car to the top to explore the ancient ruins of Herod's more than 2,000-year-old palace fortress. In the afternoon, you'll visit the Dead Sea, which was one of the world's first health resorts for Herod the Great. You can also enjoy swimming and lunch here. (B,L)

**DAY 5, JERUSALEM.** Transfer to the Tel Aviv airport for your flight home. (B)

### 5-star Hotel:

Waldorf Astoria, Jerusalem

### For individual hotel/land extensions, add to Egypt itinerary price:

4 nights Israel: from **£2,538** in double; **£3,807** in single  
(includes intra-air from Cairo, Egypt to Tel Aviv, Israel)

**Note:** Above pricing is additional, varies based on seasonality, and must be added to the Cruise & Land price. Depending on your citizenship, visas may be required for travel to Israel; please consult with your Embassy for more information.



OLD JAFFA, AN 8,000-YEAR-OLD PORT CITY, ISRAEL



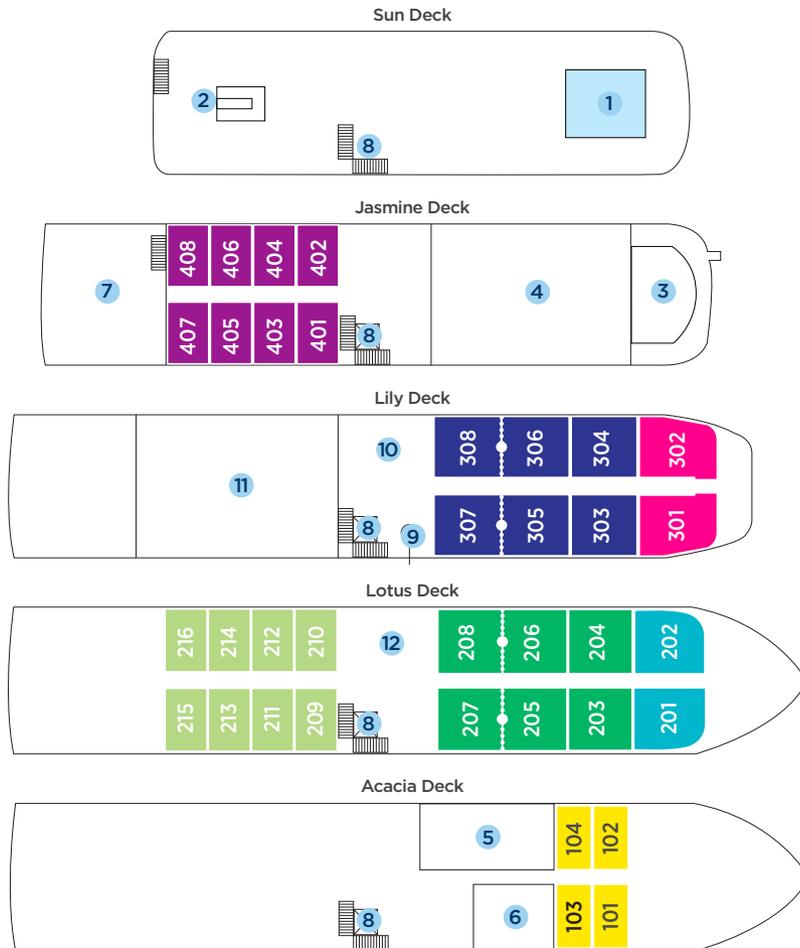
THE DEAD SEA, ISRAEL



STUNNING NEW AMADAHLIA, NILE RIVER

# AMADAHLIA

The stunning, newly designed AmaDahlia is an inviting 72-passenger ship offering four standard staterooms, 16 French Balcony staterooms and 16 magnificent suites with amenities that will surprise and delight you, including a sun-deck swimming pool, The Chef's Al Fresco Restaurant and a wellness area with fitness room, hair and nail salon, and two massage rooms.



Ship deck plans subject to change.

- Grand Suite** Lily Deck French & Outside Balcony - 430 sq. ft.
- Master Suite** Lotus Deck French Balcony & Small Outside Balcony (seats one) - 400 sq. ft.
- Cat. SA Suite** Lily Deck French & Outside Balcony - 370 sq. ft.
- Cat. SB Suite** Lotus Deck French & Outside Balcony - 370 sq. ft.

- Cat. CA** Jasmine Deck French Balcony - 226 sq. ft.
- Cat. CB** Lotus Deck French Balcony - 226 sq. ft.
- Cat. E** Acacia Deck Fixed Window - 194 sq. ft.
- .....●..... Staterooms can become connected by request.

## DECK PLAN

- 1 Pool
- 2 Bar
- 3 Wheel House
- 4 Main Lounge & Bar
- 5 Massage Rooms / Hair & Nail Salon
- 6 Fitness Room
- 7 Chef's Al Fresco Restaurant
- 8 Lift
- 9 Gift Shop
- 10 Atrium
- 11 Main Restaurant
- 12 Lobby

## TECHNICAL DATA

Re-constructed: 2021  
 Length: 236 ft.  
 Width: 43 ft.  
 Crew: 62  
 Staterooms: 36  
 Passengers: 72  
 Registry: Egypt



CHEF'S AL FRESCO RESTAURANT



LOBBY



MAIN RESTAURANT



THE TIMELESS TRADITION OF COLLECTING WATER LILIES, VIETNAM

## OTHER EXOTIC DESTINATIONS

Walk the path less travelled. Discover the magic and beauty of a distant land. Delve deeply into local cultures and meet extraordinary people who have remarkable resilience. At AmaWaterways, our love for travel inspired us to bring our river cruise expertise to the more exotic parts of the world. Whether you choose to be mystified by the many charms of Southeast Asia or the mesmerising wildlife of Africa, you'll find few experiences in life as memorable and captivating as these.

## VIETNAM, CAMBODIA AND THE MEKONG RIVER

Two intriguing countries joined by one mighty river

Experience two incredibly diverse countries on this fabled waterway, known as “Nine Dragons River” for the nine tributaries that help produce life-giving rice in villages throughout the Mekong Delta. For centuries, the sagas of ancient empires, colonial powers and modern conflicts have unfolded along its banks. Cruising along the Mekong allows you to fully appreciate the sights and sounds of this fascinating waterway bordered by flourishing forests, lush green hills and colourful stilt houses.

Go off the beaten path to see small towns seemingly unchanged by time. While here, immerse yourself in the local culture and heritage of Vietnam and Cambodia. Authentic experiences allow you to witness the time-honoured skills of local artisans creating exquisite handicrafts and delicacies using centuries-old traditions. From timeless villages to UNESCO-designated World Heritage Sites, such as Cambodia’s Angkor Wat and Vietnam’s Ha Long Bay, experience the best of these endlessly fascinating destinations.



DAYBREAK AT THE UNESCO-DESIGNATED ANGKOR WAT TEMPLE COMPLEX, CAMBODIA



UNESCO-DESIGNATED HA LONG BAY, VIETNAM

# AFRICA AND THE CHOBE RIVER

## The land of the gentle giants

Nothing can quite prepare you for a “bucket-list” experience on an AmaWaterways Africa Safaris & Wildlife Cruise. There’s much to see on the redlined banks of the Chobe; and surely few experiences compare to personally staring wide-eyed as the largest concentration of elephants in all of Africa freely swim and splash about in their natural habitat.

Combining a classic safari and cultural experiences with a scenic wildlife cruise, you will have the best of both worlds. Each one of our five meticulously planned safari and wildlife programmes include an incredible four-night stay aboard the beautiful Zambezi Queen, allowing you to get up close to some of Africa’s most iconic wildlife in one of the world’s most diverse ecosystems. You’ll also spend two nights at one of the “Seven Natural Wonders of the World,” Zimbabwe’s majestic Victoria Falls, following your cruise.

Whatever your tastes might be, we have a trip perfectly suited for you. Two of our five itineraries include three nights in Greater Kruger National Park, home to the “Big Five”: lions, leopards, rhinos, elephants and buffaloes. One itinerary offers the ultimate seven-night safari adventure in Tanzania, home to four of the African continent’s most renowned national parks; and one features the Rovos Rail luxury train. For the quintessential wildlife experience, encounter the silverback mountain gorillas and golden monkeys by adding our Rwanda four-night extension to any of the five itineraries.

No matter which itinerary you choose, you’ll be treated to once-in-a-lifetime moments that will forever



VICTORIA FALLS, ONE OF THE “SEVEN NATURAL WONDERS OF THE WORLD”



CHOBE NATIONAL PARK IS HOME TO THE WORLD'S LARGEST POPULATION OF ELEPHANTS



GIRAFFES CAN GROW UP TO 20 FEET TALL

# TERMS AND CONDITIONS

Your contract is with AmaWaterways Limited of Suite B, Abbots Place, Walnut Tree Close, Guildford, Surrey GU1 4RW, company number 10184331. These booking conditions, together with our Privacy Policy, Passenger Ticket Contract (which governs the cruise and travel itself) and the written information we brought to your attention before we confirmed your booking, sets out the conditions of the contract between you and AmaWaterways Limited and our contractual commitments to each other.

It is important that you read the following booking conditions carefully as they are the basis of your contract with AmaWaterways Limited.

## Definitions

(a) References within the booking conditions to “departure dates” means the date the services we have agreed to provide commence.

(b) The references to “you” and “your” means the persons named in the booking (including any person or persons added or substituted subsequently).

(c) “We” “Us” and “Our” means AmaWaterways Limited.

(d) References to “arrangements”, “travel arrangements” or “holiday” mean the services we have agreed to provide to or provide you with under your booking with us.

## 1 Your Holiday Contract

1.1 When you make your booking you agree that you have authority to accept and do accept on behalf of yourself and each person named in your booking, the terms of these Booking Conditions. The person making the booking (“the party leader”) must be at least 18 years of age and authorised to do so by all persons named in the booking and the parent or guardian of all party members under the age of 18 years, when the booking is made. The party leader on behalf of themselves and each member of the party consents to the use of information in accordance with our Privacy Policy.

1.2 The party leader is responsible for making all payments due to us under the booking. All party members named within the booking are jointly and severally liable for all payments due under the booking.

1.3 A contract will exist as soon as we issue a booking confirmation invoice to the party leader or your travel agent. The contract is made in the terms of these booking conditions, which are governed by English law and the jurisdiction of the English Courts. You may choose the law and jurisdiction of Scotland or Northern Ireland if you wish to do so and you are resident in Scotland or Northern Ireland.

1.4 Once you have received your booking confirmation invoice please check this carefully together with all your other documents we or your travel agent have sent to you. If any of the information contained within any of these documents is incorrect or incomplete, please notify us immediately in writing as it may not be possible to make later changes to it. We cannot accept any liability if we are not notified of any inaccuracies within 7 days of issue of the booking confirmation invoice to you.

1.5 We reserve the right to refuse to accept bookings in our absolute discretion without stating the reason for doing so.

1.6 When you book your holiday it may not be possible to confirm your precise air or rail arrangements due to airline and rail operator booking restrictions. Your confirmation invoice and/or ATOL certificate will set out the arrangements reserved for you and/or any provisional reservations or those arrangements we plan to reserve for you. Some airlines charge for luggage separately and some flights may be indirect. These may also be subject to change by your airline or rail operators.

1.7 We cannot confirm any specific airline or rail seat numbers and reserve the right to make changes to your flight and/or rail times but will notify you of any such changes as soon as possible.

1.8 All guests under the age of 18 are to be in a cabin with an adult, and must remain supervised at all times, and their safety is the responsibility of the accompanying adult(s). Children between the ages of 4 – 10 at the time of embarkation may share a cabin with 2 adults provided the child is able to share the bed with the adults – no additional bed will be provided. Please be aware that balcony cabins of any kind may be unsafe for small children if left unsupervised. Children under age 4 are not allowed; children 4.5-5 years old are not recommended on any programme and on our Africa programme, due to safety precautions, there is a minimum age limit of 12 years old, unless otherwise agreed upon by AmaWaterways. AmaWaterways does not provide child-specific programmes or child-minding facilities.

1.9 Disabled facilities are not available on board or in many places visited on the cruises and cruise tours we offer. If you (participant) have a disability and reasonable accommodation may enable you to use the services, please let us know how you believe we can help. We request you inform us in writing, at or immediately after making the reservation, but in any event as early as possible, of any mobility impairment or other condition, whether physical, emotional or mental, which may require accommodation or use of an assistive device during the travel. A reasonable effort will be made to accommodate special needs, but we are not responsible for denial of service by Carriers, hotels, or other independent Suppliers. A participant, who, due to impairment, is not self-sufficient, may need to travel with a companion who shall take responsibility for assistance needed during travel and in case of emergency. An individual with a disability that would result in a direct threat to the health and safety of others or to that individual may be excluded, if it is determined there is a significant risk that cannot be eliminated or reduced to an acceptable level by reasonable accommodations, policies, practices, procedures assistive devices or services. If participant fails to timely inform us of any impairment or condition and/or their participation poses a safety risk to participant or direct health or safety threat to others, participant may be excluded from parts or all of the travel. We shall have no liability to participant relating to any condition, treatment, failure to inform us of an impairment, or resulting exclusion.

1.10 Due to medical safety guidelines, we are unable to accommodate passengers who will enter their 24th week of pregnancy by the time of the cruise.

1.11 Medical doctors are not available on any vessel. If medical services are required, efforts to contact local medical providers will be made. A participant requiring such assistance is solely responsible for all related charges. We will not be responsible or liable for sufficiency of our efforts to reach medical providers, unavailability, delay, quality or other aspect of any such services. Participant is encouraged at time of booking and well before departure, to review participant’s health and medical conditions and insurance and consult participant’s health care and insurance providers regarding needs and scope of coverage for any incident or need that may occur during travel, and to obtain supplemental health and medical insurance for the travel, as needed.

1.12 Smoking is only permitted on the ship’s Sun Deck in the designated smoking area.

## 2 Special Requests

2.1 If you have a special request, please advise us or your travel agent at the time of booking. We cannot guarantee that the request will be met and any failure to do so will not be a breach of contract on our part. Confirmation that a request has been noted will be acknowledged by email. We are unable to accept bookings which are conditional upon a special request being met and these will be treated by us as a standard booking.

2.2 Special dietary requests must be provided to us at time of reservation. An effort will be made to meet the request, but we cannot assure the request can be accommodated.

## 3 Financial Protection

3.1 We provide financial security for package holidays which include flights, by way of our ATOL (Air Travel Organisers Licence) granted by the Civil Aviation Authority (CAA), CAA House, 49-59 Kingsway, London WC2B 6TE. Our ATOL number is 11232.

3.2 When you buy a flight inclusive holiday from us you will receive an ATOL certificate from us or your travel agent. This lists the flight, accommodation and/or other services that are financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL certificate, will provide you with the services listed on the ATOL certificate (or a suitable alternative). In some cases where neither we or the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer, where applicable).

3.3 If we, or the suppliers identified on your ATOL certificate, are unable to provide services listed (or a suitable alternative through an alternative ATOL holder or otherwise) for reasons of insolvency, the trustees of the Air Travel Trust may make payment to (or confer a benefit on) you under the ATOL scheme. You must agree that in return for such payment or benefit you must assign absolutely to those trustees any claims which you have or may have arising out of or relating to non-provision of the services, including any claim against us, the travel agent (or your credit card issuer, where applicable). You also agree that any such claim may be reassigned to another body, if that body has paid the sums you have claimed under the ATOL scheme.

3.4 For further information, visit the ATOL website at [www.atol.org.uk](http://www.atol.org.uk)

3.5 The price of our flight inclusive arrangements includes the amount of £2.50 per person as part of the ATOL Protection Contribution (APC) we pay to the CAA. This charge is included in our advertised prices. Not all holiday or travel services offered and sold by us will be protected by the ATOL scheme. Please ask us to confirm what protection may apply to your booking. ATOL protection is primarily for customers who book and pay in the United Kingdom.

3.6 We provide full insolvency protection for our package holidays which do not include flights by way of a bond held by ABTA Ltd of 30 Park Street, London SE1 9EQ, telephone: 0203 7588779, email: [customerprotection@abta.co.uk](mailto:customerprotection@abta.co.uk). Our ABTA membership no. is Y6393. Please visit [www.abta.com](http://www.abta.com) for further information.

## 4 Holiday Price

4.1 We reserve the right to alter the prices of any of the holidays shown on our website. You will be advised of the current price of the holiday you wish to book before your contract is confirmed.

4.2 When you make your booking you are required to pay a deposit of £270 per person for Europe and Asia itineraries, £5,700 per person for Seven River Journey Through Europe itineraries, £800 per person for Egypt itineraries and £1,600 per person for Africa itineraries or any other such deposit as advised at the time of booking (“the cruise deposit”). The cost of air or rail travel, such amount being advised to you at the time of booking, is payable in full at time of deposit and is 100% non-refundable. In the case of promotional flight offers and/or pre-guaranteed flight prices (AmaWaterways’ “Fly Cruise Packages”), flights may be ticketed and schedules confirmed at any time, at the discretion of AmaWaterways. Fly Cruise Packages and promotional flight offers are intended to provide the guest with a reasonable and practicable flight schedule that connects the customer with their cruise itinerary. This may not necessarily match the customers’ preferred flight schedule. Any itineraries that include “intra-air” flights may require a non-refundable deposit (also applies to combination cruises) which will be advised at time of booking. For the Concierge Golf Programme, an additional deposit of £540 per person is required at the time of booking. The Rwanda extension requires an additional non-refundable deposit of £1,154 per person for the Mountain Gorilla permit and £75 per person for the Golden Monkey permit. If applicable, any Visa fees must also be paid in full

in addition to the deposit. In addition, any Hotel Extra Nights will require at the time of confirmation of availability payment of a non-refundable deposit of £35 per room. Other custom arrangements may also require non-refundable deposits and will be advised at the time of booking. The balance of the price of your holiday must be paid by the date shown in your booking confirmation invoice. It would usually be 90 days before your departure date. If your travel is due to commence within 90 days of your booking, then the total price should be payable at the time of booking. If the deposit and/or the balance is not paid in time we reserve the right to cancel your travel arrangements. Any monies paid to any travel agent in relation to your booking are held by the travel agent on our behalf at all times.

4.3 Unless stated otherwise, the price of your holiday includes each and all of the component parts described within your booking confirmation invoice.

4.4 Not included in the price of your holiday is travel insurance, excess baggage charges, gratuities and any food or drink or additional excursions or activities which are not confirmed as being part of your holiday arrangements. Additionally, any items or services purchased on board are not included in the cost of your holiday unless specifically stated.

4.5 Changes in the cost of the following mean that the price of your travel arrangement may change after you have booked. However, there will be no change within 20 days of your departure date.

- The price of transportation resulting from the cost of fuel or other power sources;
- The level of taxes or fees applicable to the holiday imposed by third parties not directly involved in the performance of your holiday, including tourist taxes, landing taxes or embarkation or disembarkation fees at ports and airports; or
- The exchange rates relevant to your package.

4.6 You may be charged for the amount of any increase in accordance with this clause plus the administration charge of £1 per person. However, if this means that you have to pay an increase of more than 8% of the total price of your confirmed holiday (excluding any insurance premiums, amendment charges and/or additional services or travel arrangements) you will have the option of (i) accepting the price increase and pay the requested amount (ii) accepting a change to another holiday if we are able to offer one (if this is of equivalent or higher quality you will not have to pay more but if it is of lower quality you will be refunded the difference in price) or (iii) cancelling your holiday booking and receiving a full refund of all monies paid to us, except for any insurance premiums and any amendment charges and/or additional services or travel arrangements which do not form part of your package. Should you decide to cancel for this reason, you must exercise your right to do so within 14 days of the issue date printed on your final invoice.

4.7 Should the price of your holiday go down due to the changes mentioned above, then any refund due will be paid to you. However, please note that travel arrangements that are purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place.

## 5 If You Change Your Booking

5.1 If, after we have issued a booking confirmation invoice to you, you wish to change your travel arrangements, we will do our best to make these changes, although it may not always be possible to do so. Your request to change your booking must be made in writing by the party leader. You will be asked to pay an administration charge of £25 and any further costs we may incur in making this alteration. When changing your travel arrangements, the price will be based on the price applied on the date you make the change. The price may not be the same as when you first made your booking.

5.2 If you or any member of your party is prevented from travelling, that person may transfer their place to someone else subject to the following conditions:

- a) That person is introduced by you and satisfies each and all of the conditions applicable to the booked holiday;
- b) We are notified in writing of the request for transfer not later than 7 days before departure;
- c) You pay the outstanding balance payment, and the amendment fee of £25 per person transferring, as well as any additional fees, charges and other costs arising from the transfer;
- d) The transferee agrees to these booking conditions, and all of the terms of the Contract between us.
- e) Charges amounting to the full cost of any transferred flight and a replacement flight will be imposed in the event of any transfer.

5.3 You and the transferee will remain jointly and severally liable for the payment of all sums. If you are unable to find a replacement, the cancellation charges set out in clause 6.1 will apply in order to cover our estimated costs. Otherwise, no refunds will be given to passengers not travelling or for any unused service.

5.4 Any discount you received when you made your original booking may be altered or reduced when changes are made if this discount had subsequently been altered, reduced or withdrawn.

5.5 If you have paid accommodation supplements and the number of people in your accommodation changes you may have to pay extra.

5.6 Any changes to your departure date, airport, transportation, destination, accommodation or length of travel must apply to all members of your booking.

5.7 If you have taken out travel insurance it may not be possible to change or cancel this and as such, any premium cannot be refunded.

5.8 Scheduled airlines do not allow name changes prior to departure and may not allow these after the flight ticket has been issued. If you wish to make a name change and this is not permitted by your airline, it will be necessary to cancel your flight, lose the money paid in respect of that flight and pay the full cost of another flight, which may not be the same flight or at the same cost as the one you have cancelled.

#### 6 If You Cancel Your Booking

6.1 If you, or any member of your party, cancel your travel arrangements at any time, written notification from the person who made the booking must be received by us at our registered office or by email at amares-intl@amawaterways.com. Cancellation notifications must include writing stating clearly and correctly each guest's name, ship name, start and end date of the cruise and a brief statement of the reason for cancellation. Other forms of notice are not sufficient. Since we incur costs in cancelling your travel arrangements, the following cancellation charges will be payable by you. The cancellation charge is a percentage calculated on basis of the total costs payable by the person cancelling not refundable in the event of cancellation.

### CANCELLATION CHARGES

DAYS BEFORE DEPARTURE	CRUISE, LAND & CONCIERGE GOLF CANCELLATION CHARGES	AIR CANCELLATION CHARGES (INCLUDING INTRA-AIR)
More than 121 days prior to departure	£135 per person - Europe & Asia £400 per person - Egypt £800 per person - Africa Loss of Deposit - Concierge Golf Programme Loss of Deposit - Additional Land Programmes (as stated)	100%
120-90 days	Loss of deposit	
89-60 days	35%	
59-30 days	50%	
29-7 days	80%	
Less than 7 days	100%	

6.2 Cancellations received within 24 hours of your holiday's start date will be deemed as trip interruption, cannot be cancelled and are 100% non-refundable. The effective date of the cancellation is the date AmaWaterways receives cancellation notice.

6.3 A change in sailing date, the substitution of a participant (outside of the terms shown in 5.2) or a reduction in the number of guests in a stateroom are treated as a cancellation in that all applicable cancellation charges apply. A reduction in occupancy is subject to single supplement charge.

6.4 You have the right to cancel your holiday before departure without paying a cancellation charge in the event of "unavoidable and extraordinary circumstances" occurring at your holiday destination or its immediate vicinity and which significantly affects the performance of the holiday or which significantly affects transport arrangements to the destination. In these circumstances, we shall provide you with a full refund of the monies you have paid but we will not be liable to pay you any compensation.

6.5 For the purposes of this clause, examples of "unavoidable and extraordinary circumstances" include warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to your destination.

#### 7 If We Change or Cancel Your Booking

7.1 Once your booking has been confirmed we will make every effort to provide you with the booked holiday arrangements. Occasionally, it may be necessary to amend or cancel whole or part of your holiday.

We will notify you or your travel agent of any alteration or cancellation as soon as we reasonably can.

7.2 Independent travel arrangements (e.g. flights, airport parking, car hire, etc) that you may arrange separately do not form part of our contract with you. Should we need to make changes to your travel arrangements, we will not be liable for any amendment or any cancellation charges incurred by you in respect of any such independent travel arrangements.

7.3 If before the start of your holiday, we are constrained by circumstances beyond our control to significantly alter any of the main characteristics of your holiday, we will offer you the choice of either (a) accepting the changed arrangements (b) accepting an offer for an alternative holiday with comparable facilities from us, if available (we will refund you any price difference if the alternative is of a lower value) or (c) cancel your booking completely in which case we will refund you all monies paid by you. Please note that the above options are not available where any change made is a minor one. A significant

change may include change of accommodation to that of a lower category and/or price, the change of flight or rail times of more than 12 hours, a change of UK departure location (save the changes between London airports or a significant change of destination of cruise itinerary).

7.4 If we make a significant change or cancel less than 14 days before departure (other than reason of non-payment of travel arrangements by you, events beyond our control (paragraph 8 below) or minimum group size numbers not being reached (paragraph 10 below), we will also pay you compensation as detailed below:

PERIOD OF NOTICE WE GIVE TO YOU BEFORE DEPARTURE	COMPENSATION TO EACH FULL FARE PASSENGER
98+ days	£0
78-43 days	£10
42-29 days	£20
28-15 days	£30
14-0 days	£40

You are required to advise us within 7 days of being notified of a significant change whether you wish to: (a) accept a proposed change or (b) cancel your booking and receive a refund.

If you have not notified us within 7 days, we will write to you again to obtain confirmation of your choice of the options above.

If you fail to respond within a further 7 days, we will cancel your booking and refund all payments made by or on behalf of you.

7.5 Please note that compensation referred to at 7.4 above and the options referred to at 7.3 above do not apply to any minor changes made by us.

#### 8 Events Beyond Our Control

Please note that compensation will not be payable, and we will accept no liability beyond offering you the options above where:

(a) we are constrained to make a significant change or cancel your booking as a result of unusual and unforeseeable circumstances beyond our control. These circumstances will usually include but are not limited to, war, threat of war, riots, civil disturbances, terrorist activity and its consequences, industrial disputes, any failure to secure flying rights, natural and nuclear disaster, fire, epidemics, health risks and pandemics and unavoidable and unforeseeable technical problems with transport reasons beyond our control or that of our suppliers, closed or congested airports or ports, hurricanes and other actual or potential severe weather conditions, and any other similar events; or

(b) we are constrained to cancel your booking because the minimum numbers of booking required have not been reached and we have notified you within the time periods specified at section (10) of these booking conditions; or

(c) we cancel as a result of your failure to comply with any of the requirements of these booking conditions entitling us to cancel; or 7

(d) we make a significant change or cancel your arrangements more than 14 weeks before departure; or

(e) where the change or cancellation by us arises out of alterations to the confirmed booking request by you.

#### 9 Post Departure Changes

9.1 If we are unable to provide a significant proportion of the holiday services that you have booked with us after your departure, we will, where possible, make alternative arrangements for you at no extra charge and if appropriate in all the circumstances we will pay you reasonable compensation.

9.2 Please note that a change in the time of your departure or return flight by 12 hours or less or a change of your UK departure airport between Heathrow, Gatwick, Stansted and Luton are not regarded as significant changes.

9.3 A change of accommodation to an equivalent or higher standard is also not regarded as significant nor are alterations to your itinerary which do not materially affect your holiday.

#### 10 Delayed Return

10.1 In accordance with the Package Travel and Linked Travel Arrangements Regulations 2018, where it is impossible for you to return to your departure point on the return date of your package due to "unavoidable and extraordinary circumstances" we shall provide you with the necessary accommodation for a period not exceeding 3 nights per person. Where possible, this accommodation shall be of comparable standard to the accommodation booked by you under the package. For the purposes of this clause, examples of "unavoidable and extraordinary circumstances" include warfare, acts of terrorism, significant risks to human health such as the outbreak of serious disease at the travel destination or natural disasters such as floods, earthquakes or weather conditions which make it impossible to travel safely to the travel destination.

10.2 The limitation of costs for 3 nights' accommodation referred to above does not apply to persons with reduced mobility as defined by Article 2 of Regulation (EC) 1107/2006 and does not apply to persons of reduced mobility travelling by air and any other person accompanying them, pregnant women and unaccompanied minors as well as persons in need of specific medical assistance, provided that you have notified us of their needs at

least 48 hours prior to departure.

#### 11 Our Liability to You

11.1 We agree to perform and provide the travel arrangements which make up your booking with reasonable skill and care. If the contract you have with us is not performed or is improperly performed by us or any of our suppliers, we will pay you appropriate compensation if this has affected your enjoyment of your holiday. We will not be liable for any failure in the performance of the contract with you if this is due to: -

a) The fault of yourself and/or another member of your party;

b) A third party unconnected with the provision of the travel arrangements and where failure is unforeseeable or unavoidable;

c) Unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been avoided even if all due care had been exercised;

d) An event which neither we nor our suppliers, even with all due care, could have foreseen or forestalled.

11.2 Our liability to you and any member of your party, except in cases involving death, injury or illness, shall be limited to a maximum of three times the cost of your booking. Our liability will also be limited in accordance with and/or in an identical manner to

The contractual terms of the suppliers we use in the provision of your holiday arrangements form part of your contract with us. These terms are incorporated into this contract as are:

b) Any relevant international convention, for example the Montreal Convention in respect of travel by air, the Athens Convention in respect of travel by sea, the Berne Convention in respect of travel by rail, and the Paris Convention in respect of the provision of accommodation, which limit the amount of compensation you can claim for death, injury, delay to passengers, and loss, damage and delay to luggage.

11.3 We will not accept responsibility for any services which do not form part of your contract with us. These may include any excursion purchased during the course of your holiday and any additional services or facilities which we have not agreed to arrange or provide as part of our contract with you.

11.4 You must inform us, without undue delay, taking into account the circumstances of the case, of any lack of conformity which you perceive during the performance of a travel service included in your package travel contract.

11.5 If we are found liable for loss and/or damage to your luggage or personal possessions (including money) our maximum liability to you is limited to £1,000 per person unless a lower limitation applies under this contract or by virtue of international conventions.

11.6 Where you have booked a "cruise only" holiday we do not accept liability for the costs of flights and/or any other travel arrangements in the event of changes being made to the scheduled departure or arrival times or locations of the cruise vessel.

#### 12 Assistance by Us During the Course of Your Booking

If your contract with us is not performed or is improperly performed by us as a result of a failing attributable to a third party unconnected with the provision of holiday services, or as a result of failures due to unusual or unforeseeable circumstances beyond our control the consequence of which could not have been avoided even with all due care, or as a result of an event which we or our suppliers, even with all due care, could not have foreseen or forestalled, and you suffer injury or other material loss, we will offer to provide you with prompt assistance as is reasonable in the circumstances. If you or any member of your party suffers during the course of your holiday any difficulty as a result of any activity which does not form part of your contracted holiday arrangements, we will offer you prompt assistance without undue delay. Such assistance may include assisting you in making communications and helping you to find alternative travel arrangements. If the difficulty is caused intentionally by you or as a result of your negligence, we may charge a reasonable fee for that assistance which will not exceed the actual cost incurred by us. All assistance (financial or otherwise) is subject to our reasonable discretion and subject to you notifying us promptly of your need. If you are entitled to have any costs and expenses arising from such an incident met by or from any insurance policy or if you recover any costs and expenses relating to the incident from a third party, you must repay us the costs and expenses we have incurred in assisting you.

#### 13 Documentation, Passport, Visa, Immigration and Health Requirements

13.1 In order to verify that we have the correct booking information on file for our guests, we kindly ask that you complete our pre-registration process upon deposit or no later than the final payment date. You (or the travel agent managing your booking) may visit our website to complete this process at: [www.amawaterways.eu/check-in](http://www.amawaterways.eu/check-in)

By checking in, you can:

- Ensure that their personal information is correct on all necessary travel documents
- Provide important emergency contact information
- Complete health questionnaire as required
- Inform us of any special occasions
- Sign up for Special Interest Tours (upon receipt of final payment)

13.2 Only after receipt of full payment, and the completion of the online pre-registration process, will Digital Travel Documents (including airline confirmation information, if applicable) be sent via email, approximately 3-4 weeks prior to departure. Delay in final payment will delay delivery of Digital Travel Documents. Requests for advance Digital Travel Documents may be possible for an additional charge.

13.3 At publication time, AmaWaterways itineraries operate within Europe, Asia, Egypt

& Africa. The passport and visa requirements of yourself and your party, together with any other immigration requirements, are your responsibility and you should check these with the relevant embassies and/or consulates prior to travel. We are not in a position to obtain or verify the accuracy or completeness of any participant's visa or other required documentation. We do not accept any responsibility if you cannot travel if you have not complied with the relevant requirements in force prior to and at the time of travel. Guests should be aware entry requirements may change without prior notice.

13.4 For Africa & Egypt itineraries we require passport information at the time of deposit, and for travel to Asia, we require passport information prior to, or at, final payment. For certain itineraries, empty pages may be required within your passport for visa and/or immigration requirements. These requirements, and ensuring they are met, are your responsibility and you should check these with the relevant embassies and/or consulates prior to travel.

13.5 It is also your responsibility to check all compulsory and recommended health requirements, including vaccinations, prior to travel and to ensure that you are in receipt of all and any necessary vaccination certificates and other health documentation. The costs of obtaining any such documentation are your responsibility and we are unable to accept any responsibility or liability if your travel arrangements are affected as a result of the failure to do so by yourself or any member of your party.

13.6 You must provide us with full details of any existing medical condition, allergy or disability that may affect your travel arrangements (including, in particular, any accommodation requirements) at the time of your booking. If in our reasonable opinion your chosen travel arrangements are not suitable for your medical problem or disability or you are not travelling with someone who can provide all assistance you may reasonably require, we have the right to refuse to accept the booking. If you do not give us full details of your medical problem or disability we can also cancel the booking when we find out full details if in our reasonable opinion, the travel arrangements are not suitable, or you are not travelling with someone who can provide all assistance reasonably required. If we cancel your booking as a result of this, the cancellation charges set out in Clause 6.1 above will apply.

13.7 Information on foreign travel is provided and regularly updated by the Foreign and Commonwealth Office. Details can be found at [www.gov.uk/foreign-travel-advice](http://www.gov.uk/foreign-travel-advice) and [www.gov.uk/knownbeforeyougo](http://www.gov.uk/knownbeforeyougo)

13.8 If we are required or asked to reissue tickets that have been lost, destroyed or stolen and we agree to do so, any charges incurred as a result of this will be payable by you.

#### 14 Denied Boarding Regulations and Transportation Delays

14.1 If any flight you have booked is cancelled or delayed, your flight ticket is downgraded, or boarding is denied by your airline in circumstances which would entitle you to claim compensation against the airline under EC Regulation No 261/2004 – the Denied Boarding Regulations 2004, you must pursue the airline for the compensation due to you. All sums you receive or are entitled to receive from the airline concerned by virtue of these Regulations represent the full amount of your entitlement to compensation or any other payment arising from such cancellation, delay, downgrading or denied boarding. The fact a delay may entitle you to cancel your flight does not automatically entitle you to cancel any other arrangements even where those arrangements have been made in conjunction with your flight. We have no liability to make any payment to you in relation to the Denied Boarding Regulations or in respect of any flight cancellation or delay, downgrading of any flight ticket or denial of any boarding as the full amount of your entitlement to any compensation or other payment (as dealt with above) is covered by the airline's obligations under the Denied Boarding Regulations. If your airline does not comply with these rules you should complain to the Civil Aviation Authority on 0330 022 1500 [www.caa.co.uk](http://www.caa.co.uk).

14.2 Unfortunately, flight or other transport delays sometimes occur. Depending on the length of the delay and surrounding circumstances, the carrier concerned should provide refreshments when and where appropriate. We are generally not in a position to provide any assistance in the event of flight or other transportation delays and cannot accept any liability except where expressly stated in these Booking Conditions.

#### 15 Insurance

15.1 You must take out suitable insurance for all your needs before you travel, and it is a condition of this contract that you or members of your party do so. We cannot be held responsible for any costs you may incur as a result of failing to do so.

15.2 If you take part in activities whilst travelling that have been organised and arranged independently of us, participation is at your own risk and it is your responsibility to ensure that you have obtained the relevant insurance.

#### 16 Your Responsibilities and Behaviour Whilst on Holiday

16.1 As part of your booking with us, you are accepting liability for any loss or damage caused by you or any member of your party during the course of your holiday. Payment for any loss or damage must be made to us or our supplier at the time that it occurs or as soon as is reasonably practicable thereafter. If the cost of the loss or damage is not known at the time, we will reasonably estimate it and if this reasonable estimate exceeds the amount paid, you must pay the difference once known, and if it is less, the difference will be refunded to you. You will also be responsible for, and agree to indemnify us, in respect of any claim subsequently made against us and all costs incurred by us (including our own and any other party's full legal costs) arising from your actions.

16.2 You are also responsible for the behaviour of yourself and other members of your party. We can refuse to accept you as a customer or refuse to continue dealing with you and/or any other member of your party by terminating your travel arrangements if yours or their behaviour is or is likely to be, in our reasonable opinion or in the reasonable

opinion of our suppliers, disruptive, upsetting or dangerous to yourself or anyone else, or if you or any member of your party have caused or are likely to cause damage to property. In these circumstances, we will not pay any refund, compensation or other sum whatsoever or any costs or expenses incurred by you if we have to terminate your travel arrangements due to such unacceptable behaviour. In this situation we will have no further responsibility for you or any other member of your party (including any return travel arrangements). If your unacceptable behaviour means that you are not able to board your outward flight, we will treat your booking as cancelled from that moment and you will have to pay the full cancellation charges referred to in Clause 6.1 above.

#### 17 Excursions and Activities and Resort Information

Excursions, tours or other activities that you book or pay for whilst you are on holiday do not form part of the travel arrangements provided by us. Your contract will be with the operator or provider of that excursion, tour or activity and not with us. We are not responsible for the provision of the excursion, tour or activity or anything that may happen during the course of its provision by the operator. We do not accept any liability in relation to any such excursion, tour or activity and these Booking Conditions do not apply to them.

#### 18 Mooring, Docking and Adverse Weather Water Conditions

Occasionally, changes to your itinerary may be necessary due to adverse weather conditions, high or low water levels, mooring restrictions and lock closures. In some instances, it may be necessary in the interests of safety for sundeck access to be restricted or closed. In addition, it may sometimes be necessary for vessels to dock alongside each other resulting in partially or totally obstructed views. Unfortunately, these are events outside of our control and we can accept no liability for them.

#### 19 Local Charges & Tourist Taxes

Unless we have stated that a local service or facility is included or free in our accommodation description, you may be asked to pay a charge locally, for example, local tourist tax, room services (e.g. minibar), health and beauty treatments, snacks, drinks, etc. Tourist taxes may be payable by you when you check out of your holiday accommodation.

#### 20 Local Health & Safety Standards

You should be aware that it is the standards and health and safety requirements of the country in which the services which make up your travel arrangements are provided which apply and not those of the United Kingdom. These standards will be different to those of the United Kingdom and may sometimes be lower.

#### 21 Our Website, Brochure and Advertising

The information contained in our website, brochure and advertising material is our responsibility and to the best of our knowledge and belief it is correct at the time of publication. Occasionally errors may occur, and information may change, and you must therefore check all the details of your travel arrangements at the time of booking

#### 22 If You Have a Complaint

22.1 In the unlikely event that you have cause to complain during the course of your travel arrangements with us, you must bring it to our attention immediately. If your complaint is not resolved then you must repeat your complaint in writing within 28 days of the end of your travel arrangements with us by writing to us at our Registered Office or emailing us at [customerrelations-intl@amawaterways.com](mailto:customerrelations-intl@amawaterways.com). You must provide any booking reference and all other relevant information to enable us to fully investigate your complaint. Any complaints which do not involve death, personal injury or illness and which are not made in accordance with this procedure we are unable to accept liability.

22.2 We are a member of ABTA, membership no. Y6393. Through our membership we can offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with your holiday. Further information on the ABTA Code of Conduct and the arbitration scheme can be found at [www.abta.com/consumer-services](http://www.abta.com/consumer-services).

22.3 The arbitration scheme is arranged by ABTA and administered independently by the Centre for Effective Dispute Resolution. It provides a straightforward and inexpensive method of arbitration on documents alone with restricted liability in respect of costs. Full details will be provided on request or can be obtained from the ABTA website.

22.4 The scheme does not apply to claim for an amount greater than £5,000 per person and there is a limit of £25,000 per booking. It does not apply to claims in respect of physical injury or illness. The scheme can deal with compensation claims which include an element of minor injury or illness, subject to a limit of £1,500 per person that can be awarded by the arbitrator.

22.5 The application for arbitration and statement of claim must be received by CEDR Solve within 18 months from the date of return of the holiday. Outside this time limit, arbitration may still be available under the scheme if the company agrees but the ABTA code does not require such agreement.

22.6 For injury and illness claims, you may use the ABTA/CEDR Solve mediation procedure. This is a voluntary scheme and requires us to agree for mediation to go ahead. Details can be provided on request or from [www.abta.com](http://www.abta.com).

#### 23 Data Protection

In order to process your booking and to make sure that your holiday arrangements run smoothly, we need to pass the information which you provide on to relevant suppliers such as airlines, transfer companies, hotels etc. The information which we provide may also be provided to credit checking companies and public authorities such as customs and immigration if required by law. Where your holiday is outside the European Economic Area (EEA), controls on data protection in your destination country may not be as strong as they are in the UK. However, we will not pass your information on to any person who is not responsible for part of your holiday arrangements. If we cannot pass your information

on to relevant suppliers, we cannot provide your booking, therefore in making this booking, you consent to your information being passed on to them. Your data controller is: AmaWaterways Ltd. You are entitled to a copy of your information held by us and if you would like to see this, please ask us. It may be necessary to make an administration charge for providing this to you.

Please refer to our Privacy Policy at [www.amawaterways.eu/privacy-policy](http://www.amawaterways.eu/privacy-policy) and which forms part of these booking conditions.

#### YOUR KEY RIGHTS UNDER THE PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018

##### General

The combination of travel services offered to you is a package within the meaning of the Package Travel and Linked Travel Arrangements Regulations 2018.

Therefore, you will benefit from all EU rights applying to the packages. AmaWaterways Limited will be fully responsible for the proper performance of the package as a whole.

Additionally, as required by law, AmaWaterways Limited has protection in place to refund your payments and, where transport is included in the package, to ensure your repatriation in the event that it becomes insolvent.

#### KEY RIGHTS UNDER THE PACKAGE TRAVEL AND LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018

- Travellers will receive all essential information about the package before concluding the package travel contract.

- There is always at least one trader who is liable for the proper performance of all the travel services included in the contract.

- Travellers are given an emergency telephone number or details of a contact point where they can get in touch with the organiser or the travel agent.

- Travellers may transfer the package to another person, on reasonable notice and possibly subject to additional costs.

- The price of the package may only be increased if specific costs rise (for instance fuel prices), and if expressly provided for in the contract, and in any event not later than 20 days before the start of the package. If the price increase exceeds 8% of the price of the package, the traveller may terminate the contract. If the organiser reserves the right to a price increase, the traveller has a right to a price reduction if there is a decrease in the relevant costs.

- Travellers may terminate the contract without paying any termination fee and get a full refund of any payments if any of the essential elements of the package, other than the price, has changed significantly. If before the start of the package the trader responsible for the package cancels the package, travellers are entitled to a refund and compensation where appropriate.

- Travellers may terminate the contract without paying any termination fee before the start of the package in the event of exceptional circumstances, for instance if there are serious security problems at the destination which are likely to affect the package.

- Additionally, travellers may at any time before the start of the package terminate the contract in return for an appropriate and justifiable termination fee.

- If, after the start of the package, significant elements of the package cannot be provided as agreed, suitable alternative arrangements will have to be offered to the traveller at no extra cost. Travellers may terminate the contract without paying any termination fee, where services are not performed in accordance with the contract and this substantially affects the performance of the package and the organiser fails to remedy the problem.

- Travellers are also entitled to a price reduction or compensation for damages or both where the travel services are not performed or are improperly performed.

- The organiser has to provide assistance if the traveller is in difficulty.

- If the organiser or the retailer becomes insolvent, payments will be refunded. If the organiser or, where applicable, the retailer becomes insolvent after the start of the package and if transport is included in the package, repatriation of the travellers is secured. AmaWaterways Limited has taken out insolvency protection with the following entities:

For flight inclusive holidays: Civil Aviation Authority of 45-59 Kingsway, London WC2B 6TE, [www.caa.co.uk](http://www.caa.co.uk), telephone: 0330 103 6350, email: [claims@caa.co.uk](mailto:claims@caa.co.uk)

For package holidays that do not include a flight: ABTA – the Travel Association at 30 Park Street, London SE1 9EQ, [www.abta.com](http://www.abta.com), telephone: 0203 7588779, email: [customerprotection@abta.co.uk](mailto:customerprotection@abta.co.uk)

By confirming the reservation with payment, the guest/ travel agent acknowledges that they are aware of and will comply with

these Terms. For the most current version of the General Information and Terms, which will supersede the Terms and

Conditions published in any of our brochures in the event of a conflict and any prior oral, implied, written or other representation or agreement between you and us, please visit [www.Amawaterways.eu](http://www.Amawaterways.eu).

#### THE PACKAGE TRAVEL & LINKED TRAVEL ARRANGEMENTS REGULATIONS 2018

Can be found at: [www.legislation.gov.uk/ukxi/2018/634/contents/made](http://www.legislation.gov.uk/ukxi/2018/634/contents/made)

#### THE PASSENGER TICKET CONTRACT

Can be found at: [www.amawaterways.eu/terms-conditions](http://www.amawaterways.eu/terms-conditions)



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0800 520 2250

For enquiries from outside of the UK, call

+44 (0) 333 305 3926

[AMAWATERWAYS.CO.UK](http://AMAWATERWAYS.CO.UK)

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